

# CALL CENTER AGENT

Automotive industry

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## WHAT'S THIS ABOUT?

Do you have high standards for customer service? Do you like talking on the phone? Are you looking to be part of a dynamic team where an atmosphere of respect and mutual aid reigns? Are you interested in working in the automotive sector?

Here, you will:

- Contact customers by phone and book appointments;
- Establish, maintain and develop relationships with clients;
- Coordinate appointment scheduling with the dealership's schedules;
- Make inbound and outbound customer service calls.

Are you the one we're looking for?

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### ABOUT YOU

- Fluent in French and English
- Daytime and evening availability; our business hours are from Monday to Friday from 7 a.m. to 8 p.m.
- Resourceful with a sense of initiative
- Able to work under pressure
- Motivated by achieving goals

### ABOUT US

- Salary: **\$14+** per hour (35 hour week)
- Group insurance after working 6 months
- Ongoing coaching and training
- Work-family balance
- Located in Brossard, 5 minutes from the Panama terminal

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### IS IT YOU WE'RE LOOKING FOR?

Email **Melanie Diotte** with the position in the subject line.

**Attach** your complete resume.

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