

INBOUND CUSTOMER SERVICE REP

Adult entertainment industry

WHAT'S THIS ABOUT?

A Montreal institution is growing their customer service team and looking to add team members who are comfortable talking about adult content.

Clearly, a high level of maturity is required in order to give the best possible experience to their customers. We're looking for the true professionals who have a great team spirit, are timely in their responses and have exemplary judgement. You will be interacting with clients by answering their questions by calls, chats and emails.

But wait, that's not all! You can definitely use the customer conversation to make more cash. Upsell, cross-sell and renew memberships and bank a piece of that pie.

Does this sound like your cup of tea?

ABOUT YOU

- Previous customer success, inbound sales, or customer support experience
- Exceptional written and verbal communication skills
- Proficiency in baseline computer skills (navigate between multiple browsers)
- Ability to multi-task across multiple systems
- Available to work on weekends
- Fluent in English; French, Spanish or German an asset

ABOUT US

- Salary is **\$17.60** per hour plus commission
- Work at home from evening 8-hour shifts
- Global company offering flex time, health benefits and team-focused culture
- Committed to continuous learning, training and knowledge sharing

IS IT YOU WE'RE LOOKING FOR?

Email **Melanie Diotte** with the position in the subject line.

Attach your complete resume.
