

HR GENERALIST

Call Center industry

WHAT'S THIS ABOUT?

We're looking for an experienced HR generalist to start working with our global client right away.

You are a respected professional who offers HR support in employee relations, recruitment, onboarding, policy administration, benefits administration, payroll support and are comfortable leading HR best practice initiatives.

This is a full-time, permanent position. Core office hours are 9 a.m. to 5 p.m., Monday to Friday, with flexible start times to promote a stress-free work-life balance.

Are you ready to start working?

ABOUT YOU

- Bachelor's degree or equivalent experience in a call centre (BPO), service or hospitality or business-related field
- Minimum 4+ years of Human Resource Generalist experience required
- Extensive knowledge of employment legislation across provinces, employee relations experience and HR practices
- Excellent communications skills – both written and verbal; English required, French is an asset
- Ability to take initiative and work independently while exercising mature judgment and decision-making
- Understands the call centre environment

ABOUT US

- Salary starts at **\$55,000** + benefits
- Award-winning global company
- Over 40 years in the industry
- Agile and fun work environment focused on employee well-being
- Committed to continuous learning and knowledge sharing

IS IT YOU WE'RE LOOKING FOR?

Email Melanie Diotte with the position in the subject line.

Attach your complete resume.