



TECHNICAL SUPPORT AND CUSTOMER SERVICE REPRESENTATIVE

Call Center industry

WHAT'S THIS ABOUT?

Our global client, worldwide leader in customer experience management, is looking for a bilingual technical support and customer service representative!

You will have the opportunity to merge your tech skills and customer service skills to make your client's day better. You will have the opportunity to share your knowledge and expertise with teammates and grow to be a Tech specialist.

Are you up for this challenge?

ABOUT YOU

- High school graduate with a flexible schedule
- Can explain tech details to customers over the phone, email or chat
- Continuously demonstrate a high sense of urgency, and perform under pressure
- Bilingual; excellent command of English required

ABOUT US

- Salary **from \$16.50 per hour**
- Paid training
- Employee discounts at gym, Costco, etc...
- Paid vacation and days off
- Over 40 years in the industry

IS IT YOU WE'RE LOOKING FOR?

Email **Melanie Diotte** with the position in the subject line.

Attach your complete resume.